



credit solutions

Specialist debt recovery division
of Judge & Priestley Solicitors



Debt Recovery for the Utilities Sector

www.jpcreditsolutions.co.uk

Since 1889

J&P Credit Solutions has been working on behalf of key utilities providers such as Total Gas & Power for more than 25 years.

About us

At J&P Credit Solutions we have been providing answers to our clients' debt recovery issues since 1889.

We are specialist debt recovery solicitors, authorised and regulated by the Solicitors Regulation Authority and recognised by the Legal 500 as a leading name in the industry. With J&P Credit Solutions you can rest assured that we have the appropriate resources and professionals to support your business at any stage in the debt lifecycle.

We have an outstanding success rate because we can deal with every eventuality.

Our approach

We work closely with our clients to understand their unique circumstances and provide bespoke recovery solutions tailored to their individual requirements.

This approach means we are trusted business partners to some of the biggest names in the finance, utilities, insurance and local authority sectors, with our highly experienced team of industry professionals working on our clients' behalf. To this end we can negotiate fees that are tailored to suit you and we can modify our processes to integrate with your internal workflows and procedures.

What our clients say:

"J&P Credit Solutions' debt recovery process supports the needs of our business through both its efficiency and cost-effectiveness. Debts are processed with the minimum of fuss through to judgment and enforcement, with positive collection levels" *Utilities Client*



Looking for a DCA or a solicitor? We provide the best of both worlds

Our service

We understand that collecting utility debts can be a complex and sensitive issue and we take a transparent, compliant and ethical approach to each and every case we deal with. With more than 125 years' experience, our knowledge of pre-legal and legal collections is unrivalled. J&P Credit Solutions provides a complete recovery service from letter and telephone collections through to judgment and enforcement where necessary. Our utilities debt recovery team has a wealth of knowledge in this area.

All of our clients have a personal point of contact and our dedicated client manager for the utilities sector is Carmen Abela. Carmen has more than 12 years' experience in debt recovery and has particular expertise in collecting regulated and commercial debts. In 2015 Carmen and her team recovered c. £6 million worth of debt for their clients.

Main features

Fees tailored to your requirements

A client manager who is always on hand to answer questions you may have

Real time 24/7 online access to monitor the progress of your cases

Regular meetings and teleconferences to keep you informed

Bespoke management information reports

Compliance monitoring

Client training and seminars

Our online case management system gives clients 24/7 access to all of their cases in real time.

A full case archive provides detailed information about any letters sent to the debtor, telephone calls made, any payments received and any interest due on the debt.

J&P Credit Solutions

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020 8290 0333

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We're here to help

If you'd like to talk to Carmen Abela about your debt collection requirements feel free to call her directly on **020 8290 7349** or email **cabela@judge-priestley.co.uk**, she'll be happy to help!

Or, if you have a general enquiry you can call us on **020 8290 0333**.

Specialist Debt Recovery Solicitors

Lexcel
Legal Practice Quality Mark
Law Society Accredited

