

About us

For over 120 years J&P Credit Solutions have been providing clients with debt recovery services. We act for Local Authorities in providing debt recovery and litigation services. As a result of such contracts we have developed expertise in the recovery of service charge debt and associated legal advice.

We currently provide similar services to many Local Authority Landlords, or their ALMOs as well as several registered social housing providers.

Contact us



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Service Charge Recovery



simplifying
recovery

- No-win No-fee
- Online access to cases
- Specialist Leasehold Solicitors



Do you want to outsource your debt recovery process at no cost to you?

J&P Credit Solutions can help you achieve this and are able to do this under a no-win no-fee agreement (Collective Conditional Fee Agreement (CCFA)) through our trained team of debt recovery experts. In addition, you will have full access to your cases at all times and we will tailor our processes to meet your requirements to minimise the cost of administration.

J&P Credit Solutions features...



SAVING YOU TIME

Our processes remove the administrative burden that many Landlords experience when recovering debt. By using our services your office time is then released to enable officers to spend more time engaging with leaseholders to address queries that arise.



GIVING YOU ONLINE ACCESS 24/7

We use a Case Management System where you can review your cases online.

- You will see our history notes and all the actions taken.
- You will be able to download letters sent and received.
- Real time information.



CCBC

Some Landlords issue claims themselves using Money Claim Online. However, this often involves a manual process to input information and manage diary dates to enter judgments. Our use of the County Court Bulk Centre and our Case Management System reduces the time taken and saves administration time and cost.



Simplifying Service Charge Debt Recovery

Essential Benefits

- **NO-WIN NO-FEE**
- **24/7 ONLINE ACCESS TO YOUR CASES**
- **OUTSOURCE AT NO COST TO RELEASE YOUR OWN INTERNAL RESOURCES**
- **ELECTRONIC ISSUE OF CLAIMS**
- **SPECIALIST LEASEHOLD SOLICITORS TO SUPPORT THE RECOVERY PROCESS**

Tailoring our services to meet your requirements

We recognise that every client is different and each has their own particular requirements. This is why J&P Credit Solutions will tailor, in consultation with you, a debt collection strategy to meet your individual requirements, including the content of letters and timelines that we adopt.

Our Collective Conditional Fee Agreement (CCFA) applies to all stages of the recovery process including letter before claim, issue, judgment, S146 notice and forfeiture proceedings. If there are any substantial challenges our specialist solicitors are able to offer support and further guidance.

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